

Product Warranties



Art Select: Lifetime Residential / 20 year Commercial

Da Vinci: Lifetime Residential / 20 year Commercial

Van Gogh: Lifetime Residential / 15 year Commercial

Opus: Lifetime Residential / 15 year Commercial

Knight Tile: Lifetime Residential / 10 year Light Commercial

LooseLay: Lifetime Residential / 15 year Commercial

Knight Tile Rigid Core: Lifetime Residential / 10 year Light Commercial

Van Gogh Rigid Core: Lifetime Residential / 15 year Commercial

Korlok: Lifetime Residential / 15 year Commercial

HoldFast 5G: Lifetime Residential / 15 year Commercial

HDC: 15 year Residential / 10 year Commercial

Karndean Designflooring warrants all of their first quality floor tiles and planks to the original purchaser against wear out for the periods of time listed above, providing the material was installed and maintained properly, and used as intended and recommended. Wear out is defined as a complete removal of pattern and/or colour from normal traffic and maintenance. In the event wear out occurs within specified product warranty time frame of the date of purchase, Karndean Designflooring will repair or provide replacement materials only. Furthermore, Karndean Designflooring Tiles and Planks are warranted to be free of any manufacturing defects. Any other implied warranty that the goods shall be fit for a particular purpose is hereby excluded. Karndean Designflooring accepts no responsibility for faulty installation or incorrect maintenance.

This warranty does not include the following:

1. Damage due to: stains, burns, cuts, gouges, scuffs, scratches, indentations, and other accidents or abuse;
2. Discoloration or bond release from hydrostatic pressure or excessive moisture caused by such things as flooding, plumbing and appliance leaks;
3. Installation of flooring over particle board, chipwood, or presswood;
4. Installations where Karndean Designflooring adhesive is not used as required in the Karndean Designflooring Installation Guidelines or where adhesive other than the specified Karndean Designflooring adhesive is applied;
5. Dissatisfaction due to improper installation, maintenance or irregularities; and
6. Reductions in gloss or buildup of residue due to improper maintenance or normal wear and gloss reduction from use.

Karndean Designflooring HoldFast 5G Warranty for Korlok Select

Karndean Designflooring will warrant our HoldFast 5G Locking Mechanism to the original purchaser from joint failure for a period of 15 years in Commercial settings, and Lifetime (35 yrs.) in residential applications against joint failure, provided the material was installed following the Karndean Designflooring Installation Guidelines, and used as intended and recommended. Joint failure is defined as a complete loss of connection between the HoldFast 5G connections on the Korlok material. In the event joint failure occurs within specified product warranty time frame of the date of purchase, Karndean Designflooring will repair or provide replacement materials only. Karndean Designflooring accepts no responsibility for faulty installation or incorrect maintenance.

This HoldFast warranty does not include the following:

1. Damage due to: improper shipping, handling or storage of material, installation methods other than those from the Karndean Designflooring Installation Guidelines, or abuse.